

# QUALITY POLICY

**Walmark a.s. is committed to ensuring the quality and safety of all its products throughout their development, production, and distribution. This commitment includes the procurement, quality control, packaging, and distribution of inactive medical devices, in vitro diagnostic devices, and dietary supplements.**

**We believe that "you can take your health into your own hands." This is our vision, and we are committed to supporting all people with our portfolio. Our products will always be safe and of high quality.**

## **Principles and Guidelines of WALMARK, a.s. Quality Policy:**

1. **Focus on Customer Satisfaction:** Product and service quality is oriented towards innovation and the effective management of work and production processes. We collaborate with reliable suppliers of services and materials in the food and cosmetics industries.
2. **Ensuring the Quality of Medical Devices:** We guarantee the procurement, quality control, production, packaging, and distribution of quality and safe medical devices in compliance with current principles of good distribution practice, ČSN EN ISO 13485:2016, applicable legislation, and the requirements of state authorities and the European Union.
3. **Ensuring the Quality of Dietary Supplements:** We also guarantee the development, procurement, quality control, production, packaging, and distribution of dietary supplements in accordance with the principles of good manufacturing practice and applicable legislation.
4. **Continuous Improvement:** We strive for the effectiveness and development of the quality management system, emphasizing teamwork in problem-solving and adapting to changing conditions in procurement, packaging, and distribution.
5. **Employee Support:** We create a reliable and socially stable environment for our employees, support their development and loyalty. We recognize and reward individual performances and encourage innovation and personal initiatives.
6. **Community Engagement:** We participate in public benefit projects that support the common good and assist those in need.

**Martin Hefner**  
Site Head / Member of the Board of Directors

Signature:.....

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